

Experienced Technical Writer comfortable interviewing and communicating with subject matter experts on a high level and creating informative and easy-to-read documentation for various industries, including oil & gas, public sector, health, education, and technology.

Professional Skills

Technical Writing

GlobalWrites, LLC

7/2011 - 8/2015

- Developing end user and application guides for proprietary .NET and GIS software applications (4 years)
- Improving user experience and developing help authoring tool copy embedded in applications (4 years)
- Editing preexisting technical documents to adhere to style changes (6 years)
- Managing documentation schedules in consultation with development and project management (5 years)
- Visio, SnagIt, MS Office Suite and Adobe Photoshop/Illustrator (5 years)

Audiovisual

- Sound design, recording and editing via Pro Tools software (8 years)
- Field Recording with Tascam DR-40 and other similar devices (8 years)

Communication

- Interviewing subject-matter experts for source material and conducting reviews of technical content with development and system test teams (7 years).

References available upon request